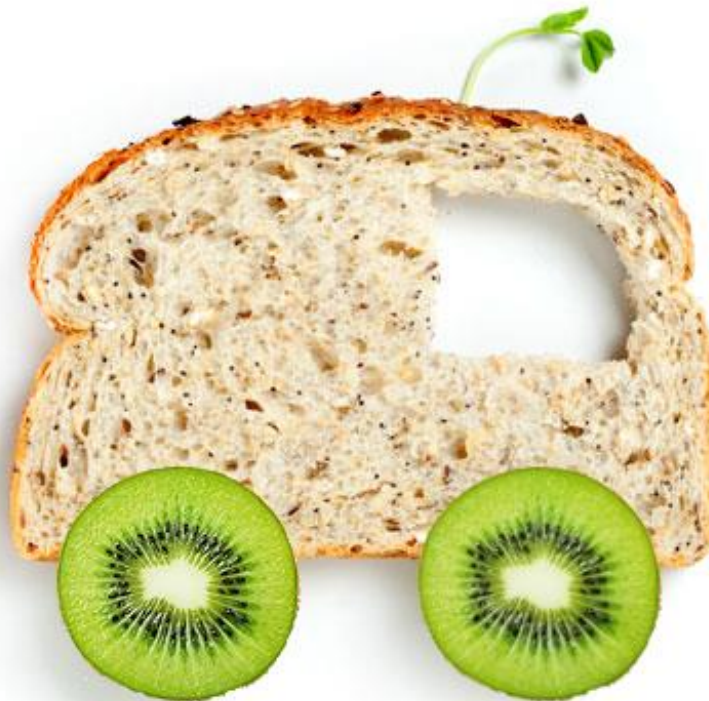




44 years, infinite kilometres,  
and countless meals.



**ANNUAL REPORT**  
2019-2020



Thank you, Bob. You have kept us on the right path for the last 24 years., keeping our wheels moving! Your leadership and passion for Oakville Meals on Wheels will be missed. Good luck in your future endeavours.

## **BOARD CHAIR REPORT**

Like everything else in our lives, Oakville Meals on Wheels has adapted to the Covid-19 situation. The way that the organization has weathered this storm shows just how strong we are together. During the bleakest days of the pandemic, our dedicated volunteers, staff and suppliers persevered to deliver what had become an even more essential service to our most dependent clients. Under the circumstances the safe delivery of meals and social contact, even though drastically reduced, were very much appreciated by our clients. We even extended our services to help others in need. Well done everyone!

In terms of the overall fiscal year that is covered by this AGM, our dedicated team of volunteers gave over 8000 hours of their time last year to deliver more than 24,000 meals to our clients. To our long-term volunteers with 30 and more years of service and to our newest recruits, I extend sincere thanks on behalf of the Board for making Oakville Meals on Wheels what it is.

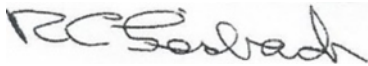
Our staff, both full and part-time, and our Board members, combined to work wonders to raise funds for Oakville Meals on Wheels. We are grateful for the generous financial support of the United Way Halton and Hamilton, the Regional Municipality of Halton, the Royal Canadian Legion, Oakville Branch 114, the Oakville Community Foundation, Geotab, GL Chemtec International, the May Court Club, the Kiwanis Club of Oakville, and many others during the year. Without their generosity we would not be able to provide the quality service we currently offer.

Despite the fund-raising success we continue to be vulnerable. At this stage in the pandemic we are not clear about whether, or when, the Province will make any changes to the funding and delivery of health care in the province. And we have no knowledge of if, or how, any such changes might impact our organization. We will continue with our initiatives for image building, marketing our services and fundraising. Your Board is fully engaged in these efforts. As always, we welcome and appreciate suggestions from volunteers and other members on ways to promote Oakville Meals on Wheels in our community and on potential sources of funding. Please keep the ideas coming!

I would like to thank two long-term members of the Meals on Wheels family that have left us. Recently Cheryl Evans, our long-term office administrator, retired and last year, our long-term Board member, Lyn Wilson, decided to pursue other interests, although she continues to be one of our volunteer drivers. I would like to extend sincere thanks to both women for their contributions to Meals on Wheels over the years.

I would also like to thank Michelle Nichols, our manger of client services, our office volunteers, as well as all Board members for their tireless work on behalf of Oakville Meals on Wheels.

And on a personal note, I would like to note that this is my last AGM as I have decided not to continue with Meals on Wheels next year. I would like to thank all staff, board members and volunteers that I have worked with over the last 24 years. It has truly been an honour to be part of this amazing organization for so many years!



Bob Griesbach, Board Chair



Thank you Cheryl. Best of health and good luck with your new adventures!



Thank you Lyn for your guidance and support. We will see you on Wednesdays!

#### Board of Directors 2019-2020

- Bob Griesbach, Board Chair
- Frank Linhart, CPA CMA, Treasurer
- Yolaine Boileau-Matteau, Secretary
- Lyn Wilson
- Farid Siddiqui,
- Jan Narduzzi,
- Kellie Gray
- Janet Cherrett

#### Staff

- Michelle Nichols, Manager of Client Services
- Cheryl Evans, Office Manager
- Jacqueline Nadeau, Program Assistant

# 2019 - 2020 SUMMARY HIGHLIGHTS

(For the year ending March 31, 2020)

**Average  
weekly meal  
delivery**

**500**



**80**

**Active  
volunteers**



HOT, FRESH  
NUTRITIOUS MEAL



SOCIAL  
CONNECTION



SAFETY &  
WELLNESS CHECK



**Subsidized  
meals  
provided**

**2800**

**44 years of hot  
meal delivery  
in Oakville**

**Volunteer  
hours  
donated**

**8000+**

*"Meals on Wheels provides my grandmother with balanced meals and alleviates our family's corresponding concerns, but it also influences her to commence each day with a purpose and a motivation to get ready for the person coming to the door." – Client's Family*



*"I looked for an alternative, and eventually picked Meals on Wheels. I have never looked back. The food is tasty, well-balanced and healthy." - Client*



# OAKVILLE MEALS ON WHEELS

## FINANCIAL SUMMARY

### Summary Statement of Revenue and Expenses for the Year Ended March 31, 2020

(With Comparative Figures for the Year ended March 31, 2019)

|  | <u>2020</u> | <u>2019</u> |
|--|-------------|-------------|
| Meal Collections (including admin. Fees) | \$ 205,840  | 193,327     |
| Cost of Meals Sold                       | 202,077     | 176,270     |
| Gross Margin                             | 2,963       | 17,057      |
| Expenses                                 | -150,127    | -141,830    |
| (Excess) of Expenses over Revenue        | -147,164    | -124,773    |
| Donations and Grant Revenue              | 157,008     | 92,745      |
| Excess of Revenue over Expenses          | \$ 9,845    | -32,028     |

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### Summary Statement of Financial Position as at March 31, 2020

(With Comparative Figures as at March 31, 2019)

|   | <u>2020</u>       | <u>2019</u>      |
|---|-------------------|------------------|
| <b>Current Assets</b>                               |                   |                  |
| (Cash, short-term investments, accounts receivable) | \$ 145,811        | 121,347          |
| <b>Current Liabilities</b>                          | \$ 38,469         | 23,850           |
| (Accounts payable and accrued expenses)             |                   |                  |
| <b>Net Assets, End of Year</b>                      | <u>\$ 107,342</u> | <u>\$ 97,497</u> |

Full audited Financial Statements available online for public viewing at [oakvillemealsonwheels.com](http://oakvillemealsonwheels.com)





# THANK YOU FOR

Dedicating to help us nourish the body, enrich the spirit and strengthen our Oakville Community

## \$20,000 +

Anonymous Donation  
United Way Halton & Hamilton

## \$10,000 +

GL Chemtec International  
Oakville Community Foundation  
Royal Canadian Legion, Branch 114  
St. Andrews House Tour

## \$5,000 +

May Court Club of Oakville  
Ontario Trillium Foundation

## \$2,000 +

Altruists of Oakville  
Kiwanis Club of Oakville  
Oakville Delta Gaming Center  
Oakville Stamp Club  
Ontario Seniors Community Grant  
2019 Give Oakville funds within Oakville  
Community Foundation

## \$1,000 +

St. Jude's Anglican Church  
The Halton Peel CPA Association  
J. Khanna  
F. Siddiqui  
WAVES Foundation

## \$100 - \$1,000

Alex Irish Management  
BMO Financial Group  
The Tom and Janet Alton Family Fund held within the Oakville Community Foundation

- |                     |               |
|---------------------|---------------|
| Y. Boileau-Matteau  | L. Brinden    |
| A. Brown            | L. Chudleigh  |
| G. Cochrane         | M. Demarco    |
| J. Everest          | P. Heffernan  |
| E. Hoey             | F. James      |
| J. Jostiak          | B. Kaech      |
| G. Kilpatrick       | A. Kulynych   |
| L. Latter           | F. MacMillan  |
| P. Mason            | J. Matteau    |
| V. Matteau-McCrorie | D. McCarthy   |
| B. McGuire          | M. Montgomery |
| S. Nelligan         | J. Northcott  |
| V. O'Hara           | L. Pienaar    |
| D. Saunders         | W. Seed       |
| R. Shyminsky        | W. Stephen    |
| S. Thomas- McKenzie | J. Thompson   |
| C. Vernon           | J. Warr       |
| R. Whyte            | L. Wilson     |



**OAKVILLE MEALS ON WHEELS** 165 Cross Avenue, Unit #107, Oakville, ON L6J 0A9  
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[oakvillemealsonwheels.com](http://oakvillemealsonwheels.com)

**United Way Supported Agency**

Charitable Registration Number: 12995-0515 RR0001